

ORIGINAL



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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

4700

Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2006 - 52949Date: 6/14/2006Complaint Description:      08A Rate Case Items - OpposedFirst:Last:Complaint By:

Larry

Samples

Account Name:

Larry &amp; Sharon Samples

Home: [REDACTED]Street:

[REDACTED]

Work:City:

Gold Canyon

CBR:State:

AZ

Zip: 85218

is:Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]Nature of Complaint:

Docket No. SW 02519A-06-0015

CRUSH RIDICULOUS FLUSHING FEES

Mr Morton and Commissioners:

This letter is regarding the Gold Canyon Sewer/Algonquin Power Income Fund's proposed 100% increase to \$70 per month Case Docket No. SW.02519A-06-0015. his difficult to comprehend how any company can justify the cunent \$35 per month when surrounding communities are paying under \$20 per month We find this proposed increase ludicrous as many Gold Canyon residents are retired and living on fixed incomes

Furthermore, this Community was promised by former management that then would be no further increases after the 2003 increase you wanted to Gold Canyon Sewer. It seems perhaps that Algonquin Power Income Fund may have "over" invested a hefty sum to expand their outdated facilities and "to attempt" the correction of local unpleasant odorous situations. Ba--does this give them right to take advantage of a situation where we have no other alternative??? The answer to this questions is wNOe! There are still odor issues & we shouldn't have to pay for thei expansion to a sewer system they chose to over-extend!!!! Your attention to this matter is appreciated.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

June 14, 2006

RE: GOLD CANYON SEWER COMPANY

RECEIVED  
2006 JUN 14 P 3:53  
AZ CORP COMMISSION  
DOCUMENT CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Dear Sewer Customer:

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Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

##### Sincerely,  
##### Bradley G. Morton  
##### Public Utilities Consumer Analyst II  
##### Utilities Division  
\*End of Comments\*

Date Completed: 6/14/2006

Opinion No. 2006 - 52949

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion****No.** 2006 - 52948**Date:** 6/14/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:****Ruth****Parker****Account Name:**

Ruth Parker

**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:**

Gold Canyon

**CBR:****State:**

AZ

**Zip:** 85218**is:****Utility Company:****Gold Canyon Sewer Company****Division:**

Sewer

**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

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**Utilities' Response:****Investigator's Comments and Disposition:**

June 14, 2006

RE: GOLD CANYON SEWER COMPANY

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 6/14/2006

Opinion No. 2006 - 52948

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** (602) [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**

**No. 2006 - 52947**

**Date:** 6/14/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

**Richard J.**

**Wyman**

**Account Name:**

Richard J. Wyman

**Home:** [REDACTED]

**Street:**

[REDACTED]

**Work:**

**City:**

Gold Canyon

**CBR:**

**State:**

AZ Zip: 85218

**is:**

**Utility Company:**

**Gold Canyon Sewer Company**

**Division:**

Sewer

**Contact Name:**

[REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

June 14, 2006

RE: GOLD CANYON SEWER COMPANY

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

Date Completed: 6/14/2006

Opinion No. 2006 - 52947

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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

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**Opinion**      **No.** 2006 - 52946**Date:** 6/14/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** James

Italiano

**Account Name:** James & Jacqueline Italiano**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ      **Zip:** 85218**is:**

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**Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

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\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

June 14, 2006

RE: GOLD CANYON SEWER COMPANY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sincerely,  
Bradley G. Morton  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 6/14/2006**

**Opinion No. 2006 - 52946**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** ([REDACTED])**Priority:** Respond Within Five Days**Opinion**      **No.** 2006 - 52943**Date:** 6/14/2006**Complaint Description:**      08A Rate Case Items - Opposed**First:****Last:****Complaint By:**      **Joei****Murphy****Account Name:**      Joei Murphy**Home:** [REDACTED]**Street:**      [REDACTED]**Work:****City:**      Gold Canyon**CBR:****State:**      AZ      **Zip:** 85218**is:****Utility Company:**      **Gold Canyon Sewer Company****Division:**      Sewer**Contact Name:**      [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No. SW 02519A-06-0015

Sent: Tuesday, June 13, 2006 1:46 PM

To: Bradley Morton

Subject: Joei Murphy

RE:rate increase case Docket No. SW-025191=00-0638

Dear Mr. Morton,

I am writing to complain about the purposed sewer rate increase.

There are no logical or valid reasons for the Gold Canyon Sewer Company's rates to be so competitively "out of line" with the surrounding cities. The current rate of \$35.00 is already in excess. GCSC does nothing extra for Gold Canyon residents that warrants charging \$20.00 above rates of surrounding cities.

The research that I have read, indicates that the surrounding cities work together with the AZ Water Company and calculate individual resident's rates based on individual usage. This is not only a logical and valid formula on which to base a rate for sewer, but it encourages conservation of water at the personal level.

I would also like to question the wisdom of changing your billing stationary to a format that INCREASES the use of paper. Your simple yellow post card was not only more cost effective for GCSC but environmentally sound. GCSC needs to re-evaluate its environmental priorities.

I strongly recommend that the GCSC work with the AZ Water Company to determine their new rates based on individual usage, similar with the formulas used by the surrounding cities of: Apache Junction, Mesa, Queen Creek, Chandler, or Florence.

Sincerely,

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Joei Murphy, GC resident  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

From: Bradley Morton  
Sent: Wednesday, June 14, 2006 10:50 AM  
To: 'Joei'  
Subject: RE: Joei Murphy

Dear Joei Murphy,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If I can be of further help, please contact me.

Sincerely,

Bradley G. Morton  
\*End of Comments\*

Date Completed: 6/14/2006

Opinion No. 2006 - 52943

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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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**Investigator:** Brad Morton [REDACTED] [REDACTED]**Priority:** Respond Within Five Days

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**Opinion**      **No.** 2006 - 52930**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:**

Jerome P

Tiusty

**Account Name:**

Jerome P &amp; Cynthia Tiusty

**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** [REDACTED]**CBR:****State:** [REDACTED]**Zip:** [REDACTED]**is:**

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**Utility Company:**

Gold Canyon Sewer Company

**Division:**

Sewer

**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Jerome Tiusty and Cynthia Tiusty  
[REDACTED]

June 8, 2006

AZ CORP COMM

Director Utilities

Arizona Corporation Commission

ATTN.: CUSTOMER SERVICE SECTION

ATTN.: COMMISSION UTILITIES DIVISION STAFF

1200 W. Washington Street

Phoenix, AZ 85007

RE: Gold Canyon Sewer Company Application

Docket No. SW-025 1 9A-06-001 5

Dear Members:

We wish to comment on this application. We are property owners in Mountain Brook Village, 5680 S. Pinnacle Lane, Gold Canyon, AZ 85219. We are seasonal residents from Wisconsin. A 101 % rate increase rewards mismanagement or waste. It appears their approach is asking for a lot, hoping you will grant maybe 50% of their request.

Their past expenses should be intensely scrutinized, slashed and partially eliminated. All other agencies of government nation-wide are dealing with reducing budget requests across the board (not doubling their requests). The Sewer Company should not be an exception. Reject their request.

Thank you for allowing me to provide input.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Very truly yours,  
Jerome P. Tiusty Cynthia Tiusty  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

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¶Public Utilities Consumer Analyst II  
¶Utilities Division  
\*End of Comments\*

Date Completed: 6/13/2006

Opinion No. 2006 - 52930

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2006 - 52929**Date:** 6/13/2006**Complaint Description:** 08A Rate Case Items - Opposed**First:****Last:****Complaint By:** **Dennis A. Nordberg****Account Name:** Dennis A. & Leann T Nordberg**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Gold Canyon**CBR:****State:** AZ Zip: 85218**is:****Utility Company:** **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

Dennis A. and LeAnn T. Nordberg

Gold Canyon, AZ 85218

June 6, 2006

Jeff Hatch-Miller, Chairman

Arizona Corporation Commission

1200 West Washington Street

Phoenix, AZ 85007

Subject: Gold Canyon Sewer Co. rate increase request

Gentlemen:

By this letter, we are submitting a complaint of the business tactics of Gold Canyon Sewer Co. They say they have completed the facility "improvements", and are now entitled to doubling the monthly rates to cover their costs! We do not believe they deserve y increase because:

1. The sewer smell has been corrected; it is still evident.
2. A no increase in rates was promised as a result of their modifications.
3. The increase in capacity cost should be covered by all of the additional customers being connected to the facility.
4. Increases in capacity should be added at a different location not near restaurants and grocery stores.

The requested increase is very much "out of line" when compared to other municipalities and creates an undo burden on our living expenses, because:

1. We are now paying \$3500 per month for the 12 months of the year, and being snowbirds using the sewer system six months of the year, effectively paying \$70.00 per month for our usage.
2. Other municipalities are charging about half of Gold Canyon Sewer Co.'s current rate and many base their rates on household water usage, which makes a lot more sense.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Members of the commission, please take a hard look at the rate increase request! Is the rate increase justified? Is any rate increase justified or earned based on the performance and honesty of the company?

Regards,

Dennis A. Nordberg

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

June 13, 2006

RE: GOLD CANYON SEWER COMPANY

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¶Sincerely,

¶Bradley G. Morton

¶Public Utilities Consumer Analyst II

¶Utilities Division

\*End of Comments\*

Date Completed: 6/13/2006

Opinion No. 2006 - 52929

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